

*The 37th Annual*

# *Civil Servant*



*of the Year*

# *Awards*

*2014*



The Federal Executive Board of Minnesota

presents

*The 37<sup>th</sup> Annual*

*Civil Servant of the Year*

*Awards*

## Contents

Banquet Program/Agenda	4
About the Awards	5
The Federal Executive Board	6
Blue Ribbon Panel and FOLD Graduates	7
Finalist Section (Alphabetical by Department/Agency)	9
Sponsors and Acknowledgements	11
Index of Finalists	36



*The 37<sup>th</sup> Annual*  
*Civil Servant of the Year*  
*Awards Luncheon*

Program

- Opening Ceremony.....*Colleen Landkamer*  
*Chair, Federal Executive Board*
- Banquet
- Keynote.....*Kjell Bergh*  
*Minnesota Consular Corps President and Hon. Consul General of Tanzania*
- Awards Ceremony & FOLD Graduation.....*Joseph Schmitt*  
*Director, Federal Executive Board*
- Presentation of Top Honors.....*Joseph Schmitt*  
*Director, Federal Executive Board*
- Closing.....*Joseph Schmitt*  
*Director, Federal Executive Board*



## *About the Awards*

This program honors outstanding Minnesotan  
Federal employees who have demonstrated  
exceptional performance and dedication  
as public servants during Calendar Year 2013,  
both in the workplace and in the community.

We should all be proud of the many contributions  
to American society that these individuals have performed  
in service to the Citizens of the United States of America.



# Policy Board 2014

Colleen Landkamer, *Chair*  
USDA– Rural Development

Cliff Van Leuven, *Vice Chair*  
Transportation Security Administration

Lt Col. Erika Cashin, *Treasurer*  
U.S. Air Force, 934th Airlift wing

Col. Todd McCubbin  
U.S. Air Force Reserve, 934th Airlift Wing

Barry Sharp  
Veterans Affairs Medical Center Minneapolis

Lt Col. Jon Lovold  
MN Department of Military Affairs (National Guard)

Sharon Lubinski  
U.S. Marshal's Service, District of Minnesota

Diane Rosen  
DOI - Bureau of Indian Affairs

Scott Sweetow  
Bureau of Alcohol, Tobacco & Firearms, St. Paul Field Division

Robert DeWitt (Ex officio)  
U.S. Department of Stat, Passport Agency

Sue Schmidt  
General Service Administration

Paul Labovitz  
National Park Service

Diane Langer (Ex officio)  
Federal Aviation Administration, St. Paul

James Stark  
Department of the Interior, U.S. Geological Survey

Capt. Richard Henderson  
U.S. Naval Reserve

Nancy Libersky  
Small Business Administration

Tom Melius  
Fish & Wildlife Services

Michael "Mick" Dutcher  
U.S. Food and Drug Administration

John Langenfeld  
U.S. Postal Service

Mary Newcomb  
Internal Revenue Service

Dexter J. Sidney  
U.S. Department of Housing and Urban Development

Chester Slipek (Ex officio)  
Farm Credit Administration

Derrell Turner  
DOT - Federal Highway Administration

Michael Johnson  
Social Security Administration

Col. Charles Rodke  
MN Air National Guard, 133rd Airlift Wing

Sam Schuth  
Corporation for National and Community Service

Tom Grahek  
U.S. Department of Veteran's Affairs, Debt Management Center

Col. Daniel Koprowski  
U.S. Department of Defense, U.S. Army Corps of Engineers

Barry Bahl (At large)  
Veterans Affairs Medical Center, St. Cloud

Antione Waller  
U.S. Department of Veterans Affairs, Regional Office

Dan Luna (Ex officio)  
Commerce/NOAA, National Weather Service

Gary Olsen  
DHS Customs and Border Protection

Lane Harstad  
Federal Mediation and Conciliation Service

## *Blue Ribbon Panel 2014*

**Juan Carlos Estrella**  
Consulate of Ecuador

**Barbara Harper**  
Office of U.S. Congresswoman  
Michele Bachmann

**Clara Haycraft**  
Office of U.S. Senator  
Amy Klobuchar

**Aya Johnson**  
Office of U.S. Congressman  
Keith Ellison

**Dave Kelley**  
American Red Cross

**Shawn Schloesser**  
Office of U.S. Congressman  
Tim Walz

**Shelly Shafer**  
Office of U.S. Senator  
Al Franken

**Joshua Straka**  
Office of U.S. Congresswoman  
Betty McCollum

## *Federal Outreach & Leadership Development Program Cohort*

**Jill Anderson**  
VA Debt Management Center

**Estelle Arnaud-Battandier**  
Canadian Consulate

**Gregory Bennet**  
USDA Risk Management Agency

**Rebecca Bjorum**  
VA Debt Management Center

**Caroline Bogel**  
Air Force 934th AirLift Wing

**Erika Cashin**  
Air Force 934th AirLift Wing

**Dawn Eggers**  
VA Debt Management Center

**Susan Humphrey**  
Fish & Wildlife Services

**Jamie Jones**  
VA Debt Management Center

**Julie Lawrence**  
VA Debt Management Center

**Janice McInerney**  
Peace Corps

**Amanda Millsap**  
Air Force 934th AirLift Wing

**Lonny Rigney**  
Army National Guard

**Damien Rossi**  
VA Debt Management Center

**Matt Russell**  
Air Force 934th AirLift Wing

**Brian Tullock**  
USDA APHIS

**Douglas Welder**  
Army National Guard



The Federal Executive Board of Minnesota  
presents the

*2014 Finalists*

*for the*



*Civil Servant of the Year*

*Awards*



## Ryan Gigliotti

Quality Assurance Inspector

148th Fighter Wing

He embodies the whole-person concept of an exceptional Federal Civil Service employee. He facilitated an aircraft towing working group that increased aircraft availability and improved worker safety. As a Crew Chief, his aircraft won the "High Flyer" award for four months. As a Quality Assurance inspector, he led a group of inspectors at Depot that identified corrective actions saving over 250 man-hours. He is a subject matter expert continually sought by maintainers for expertise on complex maintenance issues. He provided maintenance and oversight that directly attributed to the "Best Seen to Date" Aircraft Regeneration and an OUTSTANDING rating for the 148th Maintenance Group during the 2013 Consolidated Unit Inspection. He has been very active in the community; routinely spearheaded fund raising events for local charities.



## Jeremy D. Hill

Training Manager

148th Fighter Wing

MSgt Jeremy Hill has volunteered to assist the City of Duluth and 148th Fighter Wing with numerous community projects. These included over 250 hours of painting a house and doing exterior work for Habitat for Humanity, providing activities for military children; preparing Thanksgiving meals for over 5000 people at the Duluth Entertainment and Convention Center. He spear-headed events with the Bulldog Enlisted Council to include Family Day, Annual Spaghetti Dinner and Summer Picnic. These activities provide morale and esprit de corps building relationships for the 1054 members of the Wing and their families. MSgt Hill has provided assistance to the Wing personnel by getting them to counselors for financial, behavioral, and emotional support. His diligence and impeccable drive to help others truly reflects his nomination.



## Steve Anderson

Equipment Custodian

Air Force Reserve, 934th Airlift Wing

Absolutely superior performance tracking 41 Information Technology (IT) equipment accounts and reconciling over 4,000 IT items with a value over \$4.7M. His impeccable recordkeeping ensured recovery of 177 missing IT items worth \$193K. Mr. Anderson's excellent attention to detail led to a 20% reduction in delinquent IT accounts and flawless equipment turn-in process. His efforts culminated in winning Air Force Reserve Command's Best Base Equipment Account for three months in 2013. Additionally, Steve's outstanding management of daily administrative tasks ensured the unit was professionally represented and timely response to over 300 requests for information. Lastly, he recognized a physical security vulnerability in our secure facility and took on the task of implementing new security access control system that met new federal identification requirements.



## Erika Cashin

Wing Executive Officer

Air Force Reserve, 934th Airlift Wing

Erika Cashin is a true military and Federal leader. She initiated a nationally recognized Lean In circle, and participates in another, supporting 100+ women throughout Minnesota. She was recognized by Facebook COO/author Sheryl Sandberg who visited Erika's circles and used her initiatives as models for others. Erika has inspired and mentored numerous Lean In circles, & AF and Army circles in the US and Jordan. An inspiration for innovative mentorship programs, she organized a highly successful TEDx event, a first for MN Federal Agencies. As the 2-year MN FEB treasurer, Erika transitioned fiscal records to electronic form, allowing real-time status tracking. At the 2013 FEB strategic summit, the FEB recognized her for exemplary performance. She is also a participant in the current FOLD program.

2013 Civil Servant of the Year Awards



## Clifford A. Hanson

Propulsion Technician

Air Force Reserve, 934th Airlift Wing

Clifford A. Hanson, 934th Maintenance Group, is a subject matter expert on C-130 H model aircraft in propulsion systems maintenance. His unequaled accomplishments include leading work crews and coordinating repair on two C-130 engines and seven propellers saving the Air Force approximately \$2 million in overhaul costs. He also was the lead technician coordinating a ten man crew on two shifts, performing maintenance on four engines and propellers during a C-130 major aircraft inspection. Under his oversight, this major inspection normally slated for 21 days, was completed in an astounding eight days! Because of Cliff's expertise, he was handpicked to become the first propulsion technician to certify maintenance personnel to perform aircraft engine runs and auxiliary power unit operations.



## Keith Langsdorf

Audiovisual Production Specialist

Air Force Reserve, 934th Airlift Wing

In the 12 short months Keith Langsdorf has been assigned as the 934th Airlift Wing's only official videographer, media coverage has exploded from just a few videos posted online each year to more than 15 full hours of video worth more than \$100,000 in street value! Mr. Langsdorf's ingenuous video coverage of wing events and programs have been used or re-posted by an international array of online representatives such as Air Force BlueTube, Airman Magazine, Pentagon Channel, National Geographic Society, Standard Examiner, Army Times, Atlas Films, Indigo Films, Serbian Broadcasting Corporation, F-16.net, and many smaller outlets. Mr. Langsdorf is a highly sought after videographer who is often singled out by Air Force officials for his keen eye, unique editing abilities and effective broadcast/production training.



## Michael Sanford

Airman and Family Readiness Director

Air Force Reserve, 934th Airlift Wing

As a direct result of Mr. Sanford's exceptional management, the 934th Airman and Family Readiness Center was awarded the United States Air Force Reserve Airman and Family Readiness Program of the Year for 2013. Mr. Sanford ensured 5,000 military members and their families received vital support, resources and counsel to address the unique challenges associated with military life. He successfully networked and facilitated services with community organizations that provided 385 Thanksgiving meals and financial support to 131 families during the holidays. Known as a subject matter expert, he was recruited by the Navy and Marines to assist with building their resiliency training and assist with crisis interventions. Lastly, he was the first in Reserve Command to successfully implement a Transitional Assistance Program.



## Margo Schroeder

Secretary (Office Automation)

Air Force Reserve, 934th Airlift Wing

Ms. Schroeder tirelessly volunteers for opportunities to assist her community. Co-Chair of the FEB Diversity Council, Margo is a key promoter/coordinator of inter-agency programs, achieving representative employment of minorities, women and persons with disabilities throughout local Federal workforce. The council manages all FEB Special Emphasis programs. Ms. Schroeder led the installation Fed's Feed Families campaign, resulting in contributions of 2500 pounds to support the community. She drove the installation's 2013 Combined Federal Campaign, raising \$12,500+ in unit contributions. A charter member of Northern Lights Lean In Circle, Margo's group hosted author Sheryl Sandberg, Facebook COO, in October 2013. She led the planning and support of the Air Force Reserve Command Officer Development Education conference, providing mentorship/development to 78 Company Grade Officers throughout the US.

2013 Civil Servant of the Year Awards



## Timothy Krouth

Administrative Specialist

Camp Ripley Joint Visitors Bureau

Staff Sgt Krouth distinguished himself in 2013 by providing a dynamic and innovative service to the community of Camp Ripley. Some of his accomplishments included: providing logistical support to over 100 Norwegian Soldiers during the 40th anniversary of the Norwegian Exchange program; securing the first ever Sled Dog Race held on Camp Ripley which has turned into an annual event; coordinating, planning and executing a fishing event featuring professional anglers teamed with previously deployed Soldiers and disabled veterans; coordinating a retreat weekend at Camp Ripley for families who have lost loved ones during military conflict – Gold-Star Families. Through the aforementioned projects and many more, Staff Sgt Krouth distinguished himself as a high-performer who exceeds expectations. His accomplishments earned high praise from leaders and customers alike



## Peter J. Parbel III

Administrative Support Assistant

Dept. of Commerce (DOC), Ntl Oceanic and Atmos. Admin. (NOAA), National Weather Service

Pete Parbel is an outstanding public servant who made many contributions to his agency, country, and profession. For NOAA, he provided exceptional service both in house and to the public. He continually rises well beyond his job description to augment gaps with the operational staff, including conducting office tours, attending career days, launching weather balloons, disseminating weather information via social media and through traditional dissemination methods, and representing the agency at outreach events. He chaired the most successful CFC in years for all three NOAA offices. As a current reservist he utilized his aviation background to conduct airport evaluations. He's elevated the office image and functionality while increasing the overall efficiency and effectiveness of our mission - an outstanding example of a public servant.



## David Edmiston

Senior International Trade Specialist

Dept. of Commerce (DOC), U.S. Commercial Service

Over the course of the past year Minneapolis based Sr. International Trade Specialist David Edmiston has led the development and operations of Study Minnesota ([www.studyminnesota.us](http://www.studyminnesota.us)). Study Minnesota is a new independent organization whose broad purpose is to connect international students and professionals with quality education and training offered by Minnesota educational institutions. As an industry, international students have a tremendous positive impact on the economy in Minnesota. During the 2012-2013 academic year it is estimated that foreign students and their families had a \$332,246,000 net contribution to the state economy and that these students created or supported 3,633 jobs in Minnesota. Study Minnesota has a current membership of 24 schools with representatives from 4-year Colleges/Universities, 2-year Community Colleges, University Preparatory Schools, and English language programs.



## John Norton

Quality Assurance Specialist

Dept. of Defense (DOD), Defense Contract Management Agency – Twin Cities

Mr. John Norton continues to distinguish himself as a Quality Assurance Specialist with the Defense Contract Management Agency Twin Cities. Mr. Norton is assigned to Alliant Techsystems Proving Grounds and is singularly responsible for all Testing/Research and Development Contract for all ammunition produced by ATK. Mr. Norton's recognized in-depth knowledge of nine types of munitions and bombs and his skill in ensuring all critical safety characteristics of the weapon meet the technical parameters of the contract; ensures the warfighter receives a compliant product. Mr. Norton's in-depth knowledge of ammunition earned him recognition by the Army when he discovered certain fuzes were not functioning per design. Additionally, Mr. Norton's trains our newer Quality Assurance Specialists and keystones in ammunition safety.

*2013 Civil Servant of the Year Awards*



## John Saraceno

Mechanical Engineer

Dept. of Defense (DOD), Defense Contract Management Agency – Twin Cities

DCMA Team Member John Saraceno has done an outstanding job as the engineer assigned to Naval Gun programs. John’s assignments have included: detailed cost and schedule analysis, used by our customers to determine contract overruns and by our negotiators in developing new contracts, research and preparation of monthly customer technical reports, relied upon by our Program Offices in their decision making, and shipyard Work Instruction review, coordination, and approval. One of John’s technical analyses of a cost proposal resulted in a \$800K savings to the government. John’s actions have had significant positive impact to the programs, and DCMA received numerous customer kudos regarding his work. John’s professionalism and dedication to the War Fighter reflects positively on him personally and DCMA.



**US Army Corps of Engineers®**

## Steve Eggers

Sr. Ecologist

Dept. of Defense (DOD), U.S. Army Corps of Engineers (USACE)

Mr. Steve Eggers is a Professional Wetland Scientist who is recognized regionally and nationally for his outstanding knowledge and experience. He is a member of the National Technical Advisory Team for Wetland Delineation and the National Technical Committee for Wetland Vegetation. He is also co-author of Wetland Plants and Plant Communities of Minnesota and Wisconsin, now in its third edition. This book is a field reference for virtually every delineator in Minnesota and Wisconsin and by staff of the agencies who regulate these resources. During his 35-year career with the Corps, Steve has tirelessly served the public by providing training and assisting with wetland delineations and restoration projects. Most importantly, Steve has been instrumental in furthering our understanding of wetland science and connecting it with public policy.



**US Army Corps of Engineers®**

## Michael R. Knoff

Chief, Hydraulics and Hydrology Branch

Dept. of Defense (DOD), U.S. Army Corps of Engineers (USACE), St. Paul District

Mr. Mike Knoff is an outstanding civic leader who made many significant contributions to his agency, his profession, and his community during 2013. As the acting St. Paul District deputy commander for six months, he provided excellent transition assistance for the new commander, as well as continuity and direction for the district during the “Lapse of Appropriations.” In 2013, he developed the district’s Advanced Degree Training Program, continued to organize the district’s Leadership Developmental Program, and worked tirelessly for their successful implementation. Mike contributed to his profession by serving as treasurer and board member for the Society of American Military Engineers. Mike’s community service included local youth and parish activities, food shelves, and serving as a chaperone/worker on a youth mission trip to Tennessee.



**US Army Corps of Engineers®**

## David Rydeen

Chief, Geotechnical & Geology Section, Design Branch

Dept. of Defense (DOD), U.S. Army Corps of Engineers (USACE), St. Paul District

Dave is an outstanding supervisor and mentor. As chief of the Geotechnical & Geology Section for the past 23 years, Dave has built a reputation for hands-on mentoring and leading by example. He holds “Project of the Month” sessions to advance technical learning within his section and to promote the communication and leadership skills of his developing engineers. He is highly supportive of developmental opportunities that will advance the technical capabilities of his staff and provide increasing future benefits to the nation. And, he is a caring and compassionate supervisor who makes it his job to know his staff. He organizes fun get-togethers for his section at various times during the year in order to celebrate successes and recognize transitions within his team.

*2013 Civil Servant of the Year Awards*



## Mada Tautges

Consumer Safety Officer

Dept. of Health and Human Services  
(HHS), Food and Drug Administration  
(FDA)

During 2013, Mada Tautges completed inspectional work in the Minneapolis District Office area in addition to spending a 2 month detail in Mexico. During her time in Mexico, Mada was able to complete 15 inspections consecutively while being flexible with travel times to meet the workload. She also has been an active member of the FOLD Council including tasks associated with planning site visits. Mada helped to organize the District's booth for the Government on Display. Mada's inspectional work along with her involvement in other projects has helped to promote FDA's mission both at a local level and also internationally during the last year.



## Linda V. Weyer

Secretary (Office Automation)

Dept. of Health and Human Services  
(HHS), Food and Drug Administration  
(FDA)

Linda V. Weyer is the Secretary to the District Director for the Food and Drug Administration's Minneapolis District with nearly 40 years of service. Linda has proven herself to be a diligent employee who is committed to doing whatever is asked of her and whatever it takes to meet the District's needs. Outside of her normal duties, she regularly assists with public affairs and outreach, including the Maple Grove Child Safety Fair, the Government on Display Exhibit and the Minnesota State Fair. This year, Linda also coordinated our CFC campaign, our school supply drive for the FEB Diversity Council, and our Martin Luther King Commemorative Food Drive. Linda has repeatedly exhibited pride and dedication to her job and a belief in teamwork, service and outreach.



## Mark Marquez

Human Resources Specialist

Dept. of Homeland Security (DHS), Customs and Border Protection

This past year, Mark Marquez and another HR Specialist created and conducted a training program for Minneapolis Hiring Center employees. This program consisted of the following professional skills: interpersonal communication, critical thinking, problem solving, proposal writing, presentation skills, and leadership. The program also encouraged innovative thinking and collaboration through guest lectures and guided open discussion among class members. The components of the training program were: 8 formal training sessions, a job shadowing opportunity and an opportunity to be mentored by senior staff within the organization. Throughout, Mark continued to provide outstanding staffing services to the New York Field Office, and took on the Tucson Field Office as well. He displayed an excellent balance of time management and prioritization – all with a fantastic attitude.



## Kim Paduweris

Human Resources Specialist

Dept. of Homeland Security (DHS), Customs and Border Protection

This past year, Kim Paduweris and another HR Specialist created and conducted a training program for Minneapolis Hiring Center employees. This program consisted of the following professional skills: interpersonal communication, critical thinking, problem solving, proposal writing, presentation skills, and leadership. The program also encouraged innovative thinking and collaboration through guest lectures and guided open discussion among class members. The components of the training program were: 8 formal training sessions, a job shadowing opportunity and an opportunity to be mentored by senior staff within the organization. The mentorship program included instruction for both the mentors and the protégés on how to create and use the mentorship relationship to everyone's advantage. 97% of training participants recommend the course series to their coworkers.

*2013 Civil Servant of the Year Awards*



### **Eric Adams**

Transportation Security Specialist - Explosives  
Dept. of Homeland Security (DHS), Transportation Security Administration (TSA)

Transportation Security Specialist - Explosives (TSS-E) Eric Adams distinguished himself as an invaluable member of the MN TSA Team in 2013. While conducting his primary duties of advanced alarm resolution and threat awareness training, Eric compiled 52 flawless incident responses and 513 student interactions in 2013, respectively. In addition to his primary duties, Eric went above and beyond the standard duties and completed a highly praised comprehensive overhaul of the MSP TSA evacuation plan. He amassed 520 man hours developing new emergency procedures, networking with stakeholder entities, and configuring innovative diagrams to streamline objectives. These efforts highlight Eric's ability to work in a challenging multi-agency setting and produce a product that fulfills public and private sector interests while, most importantly, enhancing public safety.



### **Nancy Cutaia**

Supervisor  
Dept. of Homeland Security (DHS), Transportation Security Administration (TSA)

Nancy Cutaia is a premier public servant and federal employee. As an operations/coordination center Officer, she meets all critical challenges with professionalism, enthusiasm, and technical expertise. During this past year, her immediate actions resulted in expedited resolution for over 100 federal security incidents and medical emergencies. Ms. Cutaia was recently selected and promoted to Supervisor, tasked with critical, operational oversight of TSA-MN response actions, local/national reporting requirements, metric analysis of security operations and coordination of customer service requests. Her contributions provided multiple enhancements for community and workforce engagement, along with approved workforce improvement initiatives. Ms. Cutaia volunteers her off-duty time as a Scott County dispatch operator, providing community assistance for emergency response. Ms. Cutaia sets the bar for Civil Servant of the Year!



### **Gerald "Gerry" Meader**

Attorney-Advisor  
Dept. of Homeland Security (DHS), Transportation Security Administration (TSA)

Mr. Gerry Meader provides exceptional legal services for TSA operations in Minnesota, North Dakota, South Dakota, and Nebraska. His thoughtful, disciplined, and informed counsel is highly regarded by DHS officials and other state and federal stakeholders. His advice is based on years of exemplary and diverse experience within the federal government. Mr. Meader is highly respected by his colleagues at all levels and is a vital asset to the Transportation Security Administration. Mr. Meader adeptly managed numerous complex tasks with competing priorities, which produced excellent results. In addition to managing numerous civil penalty cases of various complexities, he is routinely engaged by Transportation Security Inspectors in the deliberative investigation stage to provide legal advice and counsel. Mr. Meader demonstrated outstanding skills and efficiency in managing every aspect of the civil enforcement caseload, and his excellent work in this area significantly contributes to



### **Paula Shattuck**

Forester  
Dept. of Interior (DOI), Bureau of Indian Affairs (BIA)

In 2013 Paula Shattuck oversaw the successful execution of the Forest Development program in the BIA's Midwest Region. Staff depletion through transfers and retirements saw Paula step up her performance. She took on the duties of the Forest Pest Management program, ensuring that critical work to help tribes manage insects, disease, and noxious weeds continued to be carried out. Along with this she oversaw an expansion of outreach and technical assistance through the dissemination of informational and technical bulletins, training announcements, and grant information. Paula also stepped in to fulfill numerous administrative functions, including serving as records liaison, fleet manager, serving on the Safety Committee, coordinating the Native American Heritage Day exhibit and the Combined Federal Campaign fundraiser, and planning numerous other meetings and events.

*2013 Civil Servant of the Year Awards*



## Rita Strom

Realty Assistant

Dept. of Interior (DOI), Bureau of Indian Affairs (BIA), Great Lakes Agency

---

Rita Strom is an accomplished and dedicated employee that has excelled in demonstrating her administrative proficiency. She has displayed an outstanding ability to adapt to the reduced organization, by providing the additional needs of the agency and customers. Rita exhibits great pride with these opportunities by developing the team structure of the branch and assisting others in the agency. Rita is an essential and distinguished member of the Realty Branch that assists in managing property, personnel, and financing. She demonstrates refined skills as the record coordinator for the agency. This unselfish professional administrative assistant demonstrates her skills and excellent abilities to all that encounter her and is deserving of representing the Agency, as a Civil Servant of the Year.



## Valerie Vasquez-Braun

Regional Social Worker

Dept. of Interior (DOI), Bureau of Indian Affairs (BIA), Midwest Region

---

Valerie Vasquez-Braun, Regional Social Worker, demonstrated exceptional public service by supporting her Region's 36 Tribes in tribal social service program development and by detailing three months of service to the Great Plains Region. While on detail, Valerie worked tirelessly to ensure the protection of tribal children, elderly and the disabled from abuse and neglect- all while continuing her assigned workload within her Region. As a result of her leadership and hard work, Valerie greatly contributed to the Department's Strategic Goal to Advance Quality Communities for Tribes and Alaska Natives by improving welfare systems.



## David O'Donahue

Supervisory Highway Engineer

Dept. of Interior (DOI), Bureau of Indian Affairs (BIA), Midwest Region, Great Lakes Agency

---

Dave's leadership and devotion to the Tribal Transportation Program and the Tribes we serve is demonstrated daily by his hard work and selfless service. His leadership philosophy revolves around his belief in providing professional and timely responses to clients/co-workers. Dave continues to serve the country beyond his civilian federal job with 25 years of military service including two combat tours to Iraq, most recently commanding an engineer battalion of 870 soldiers. He is currently a Colonel and serves as the Chief of Staff for the Wisconsin National Guard. Additionally, he has continued his education recently obtaining two masters degrees including an MBA and a Master's in Strategic Studies. Dave has a positive influence/impact on his staff, co-workers and with everyone with which he interacts.



## Patty Morris

Contact Representative

Dept. of Interior (DOI), Bureau of Indian Affairs (BIA), Minnesota Agency

---

Patty Morris is dedicated not only to the people she works for, but for her community as well. Many people throughout her life have called her Angel. I feel she lives up to that name. Patty has been a volunteer Doula for 27 years. As a Doula, she helps the mother feel safe and confident before, during and after delivery. She remains on call with the Bemidji Sanford Medical Center and always comes no matter what time. Patty is also a volunteer for Habitat for Humanity. She volunteers her time, helping to build houses. She also reviews applications, interviews applicants, and helps choose a family with the Board. From the time the family is chosen until the time they are moved in, she assists that family with any paperwork or any other problems they come up with. Patty also volunteers with Toys for Tots at Christmas Time, helping with the Toy Donation. Patty is a giving person who volunteers her time every year, all year round.

2013 Civil Servant of the Year Awards



**Todd Criswell**

Civil Engineer

Dept. of Interior (DOI), U.S. Fish and Wildlife Service (USFWS)

Mr. Todd Criswell is a civil engineer within the U.S. Fish & Wildlife Service and has an exceptional performance record in delivering high quality infrastructure to the Service and the mentoring of other professionals. Mr. Criswell is responsible for the construction of a new LEED Certified Silver Facility at the Port Louisa National Wildlife Refuge located in Iowa. He was also the project manager for the construction of new water supply delivery system that supplies all of the fresh water to the Jordan River Fish Hatchery in Michigan. In addition, Todd was responsible for a major renovation to the Pendills Creek Fish Hatchery headquarters office in Michigan along with the construction of a large new observation deck along the Mississippi flyway.



**Loyd Mitchell**

Information Technology Specialist

Dept. of Interior (DOI), U.S. Fish and Wildlife Service (USFWS)

Loyd Mitchell is generous with his time, talent and leadership skills in his community. He makes a significant difference in the lives of young men by volunteering with the Boy Scouts. Loyd is the Scout Training Chair for Dan Patch District of the Northern Star Council and is an assistant Scoutmaster. Loyd received the 2013 Pioneer Award and 2011 Dan Patch Scoutmaster of the Year award. In addition to 20 years of Scout volunteering, Loyd is a member of the Eelpout Stringers Bluegrass Band. The band has donated their time and talents at many charity events. At work, Loyd volunteers on the FWS Social Committee organizing social events for employees. Loyd also heads up the office coffee fund. Thank you, Loyd, for all you do!



**Josh Larson**

Hydrologic Technician

Dept. of Interior (DOI), U.S. Geological Survey

Josh Larson's performance during this past year as a hydrologic technician has been exceptional. He is very motivated, organized, and has excellent time-management skills. In the past year, he has assumed additional responsibilities beyond the scope typically assigned to hydrologic field technicians. Josh has stepped up to the challenge of planning, managing, and collecting critical water quality data in support of a national water quality assessment program. Additionally, Josh is quick to help others complete their winter field trips and summer maintenance trips with a cheerful attitude. The equipment he deploys in the field is always organized, well planned out, and rarely has issues. When it comes to the annual stream-gaging records processing, his records are always well organized, accurate, and completed ahead of schedule. He has invigorated the Grand Rapids field office with his leadership skills and has carved out time to mentor younger hydrologic technicians.



**Jill Azocar**

Investigator

Dept. of Labor (DOL), Wage and Hour Division

Investigator Jill Azocar diligently worked to secure over \$700,000 in unpaid wages for some of Minnesota's most vulnerable workers. Many of the 268 workers impacted by her investigations did not even earn the minimum wage. She juggled a complex investigation load of employers in the restaurant, construction and janitorial industries. In cases of egregious violators with no employment/payroll records for review, she relied heavily on her Spanish language skills to interact with workers to reconstruct labor practices. She gained the confidence and trust of individuals who wished to remain silent or had been coerced to lie by their employers. Her skills in connecting with immigrant populations were essential in documenting labor violations and recovering money that will truly impact these Minnesota workers and their families.

*2013 Civil Servant of the Year Awards*



### Adam Somers

Passport Specialist

Dept. of State (DOS), Minneapolis Passport Agency

Adam Somers adjudicates passport applications at the Minneapolis Passport Agency, but he has achieved excellence beyond expectations, outside his work requirements, by acting as the agency’s unofficial media and public relations liaison. He helped arrange multiple media interviews with the agency’s leadership, wrote and distributed press releases for agency events such as Passport Day, and promoted the agency’s participation in outside events such as the FEB’s Government on Display exhibition. Adam’s achievements were real and measurable. For example, our last Passport Day attracted over 500 participants, one of the largest turnouts for the event in the country, and the agency won last year’s “Best in Show” award at the Government on Display exhibition. Adam’s excellence made a difference in helping the agency achieve these goals.



### Jessica Breyer

Air Traffic Control Specialist

Dept. of Transportation (DOT), Federal Aviation Administration (FAA)

Jessica Breyer instructs our next generation of Air Traffic Controllers on safety and service. She is the facility lead for the Professional Standards program, utilizing her respectful and positive approach to system improvement to help her peers embrace a higher level of professionalism. She is a representative on the Minneapolis ARTCC Service Review Team. This team’s collaborative and innovative approach to identifying and analyzing systemic risk in the National Airspace System helps mitigate safety issues before they lead to operational deviations. She volunteers to operate the on-site Wellness Center, including membership recruitment and retention, operational management, and fiscal viability. Ms. Breyer’s unselfish participation and contributions promote and support accomplishment of the organization’s goals, and embody the spirit of the Civil Servant of the Year Award.



### Steven Scheuble

Operations Supervisor

Dept. of Transportation (DOT), Federal Aviation Administration (FAA)

Steven Schueble’s exemplary performance has been invaluable to MSP TRACON as an Operations Supervisor and a member of the MSP TRACON Airspace Committee. His experience as a controller, pilot, and Supervisor has paid huge dividends to the users, stakeholders, and service providers of the National Airspace System. Steve has worked collaboratively to develop and optimize airspace design and procedures to accommodate the addition of runway 35 at MSP Airport. For the past 2 years he has served as co-lead of the Airspace Committee to develop routes and procedures to bring Random Area Navigation to the MSP Airport. These procedures, will allow users to optimize both arrival and departure profiles, which translates into fuel and time savings while further reducing the carbon and noise footprint throughout the communities we serve. Steve’s leadership, professionalism, and commitment are most deserving of the title Civil Servant of the Year.



### Daniel Strumberger

Air Traffic Control Specialist

Dept. of Transportation (DOT), Federal Aviation Administration (FAA)

Dan truly believes in serving others. He traveled to Africa, and decided to sponsor education for children from the orphanage. As a member of the Farmington Fire Department, he takes the community service part of that task to heart. In addition to training, and responding to calls, he goes to elementary schools, participates in all the Department family activities, coordinates a Blood Drive, participates in the local Relay for Life, rings the Salvation Army Bell, and delivers toys and food during the holidays. Through church, he helps out at Lewis House, does yard work, and makes Sunday breakfast for homeless in St. Paul. He also packs shoeboxes during the holidays for Operation Christmas Child, and volunteers at Feed My Starving Children.

2013 Civil Servant of the Year Awards



## Abigail Ginsberg

Area Engineer

Dept. of Transportation (DOT), Federal  
Highway Administration (FHWA)

Abbi is very good about working with others in the office, while ensuring she is not tying up their time on items not ready for discussion. She is excellent at mentoring the other Area Engineers by keeping them aware of how the organization functions, their role in projects and opportunities for improvement. She ensures she is fully up to speed on all of her projects, most notably the highly visible Winona, Dresbach, Red Wing and Hastings bridges. She continues to volunteer for extra work, including taking on more reviews for the Compliance Assessment Program (CAP) Projects. She has proved to be an excellent resource for the office on Construction Manager / General Contractor (CMGC) project delivery method.



## Amanda Shirley

Collection Group Manager

Dept. of Treasury, Internal Revenue Service

Amanda Shirley is a group manager in IRS Collection and has served in the US Navy. Amanda developed and implemented the Acting Group Manager Cadre in the IRS St. Paul Territory in FY 2013. The objective of the Cadre is to identify employees interested in career development and a future leadership role, and to provide them with hands-on training and orientation to the various management systems and responsibilities. The program supplements the Midwest Area pre-readiness program. Participants benefit by becoming more competitive for selection into formal readiness programs or a permanent group manager position. This initiative also reduces managerial burden by developing a cadre of potential AGM candidates who possess the skills necessary to successfully manage a group in the manager's absence due to leave, illness or developmental details.



## Tim Smith

Revenue Officer

Dept. of Treasury, Internal Revenue Service

IRS Revenue Officers use a new tool to work cases more efficiently thanks to the innovative spirit and insatiable drive for continual improvement of RO Tim Smith. Tim developed the idea of requesting 'QuickBooks' data files from taxpayers and worked on a collaborative team during the yearlong pilot of this program. The program allows IRS to obtain and analyze the taxpayers' books of original entry instead of self-prepared information statements that could be easily manipulated. The results from the pilot suggest that using 'QuickBooks' data can help revenue officers obtain more accurate financial information from taxpayers earlier and can help reduce the time spent on collection cases by an average of 67 days.



## Steven K. Lein

Operations Supervisor

Minneapolis Military Entrance Processing  
Station

Mr. Lein's impactful leadership over seven civilian employees and one sailor resulted in over 2700 applicants processed for the Armed Services in a positive climate. He created great working relationships with liaisons from each branch of service to successfully mitigate any issue that arises. It is natural for our military applicants to be nervous during the screening process but Steve has the ability to make each of them feel at ease. He is very active in our Readiness Support Group and was the reason our Fall Festival family event was a huge success. He spent a Saturday with Habitat for Humanity, is active in his son's Boy Scouts program, and is actively pursuing a bachelor's degree in human resource management through Metropolitan State University.

2013 Civil Servant of the Year Awards



**Barbara K. Folger**

Program Analyst

Minnesota Army National Guard  
(MNARG)

Her accomplishments as the Minnesota Army National Guard commercial vehicle fleet manager are extraordinary. She manages 387 vehicles, worth \$2.2 million, while coordinating licensing, life cycle replacement, vehicle repairs and recalls. Her analysis of customer and vehicle usage allowed Minnesota leaders to right-size the fleet by reducing vehicles 9.4% to accommodate a constrained budget which decreased 30.6% in 2013, with little impact on unit readiness. She identified a nation level conflict in GSA's FAST reporting system procedures which resulted in new guidance published to all states. Alternative fuel vehicles increased by five percent from 71% to 76%. Minnesota National Guard had zero discrepancies during Homeland Security's Operation Reduced Risk, which identified significant risk to the Government through discrepancies in the Federal Motor Vehicle Registration System.



**David Pierce**

Special Agent

Office of Personnel Management (OPM),  
Federal Investigative Services (FIS)

Special Agent David Pierce went beyond all expectations in order to complete a very complex task. SA Pierce leveraged his expertise in this field along with his seasoned judgment just to identify there may be more than meets the eye. SA Pierce worked with people at different levels in our own agency, the private sector and with other Federal entities. SA Pierce had many obstacles that were in his way and he adapted and was able to come up with a positive solution to each challenge. SA Pierce went to great lengths to do the right thing even when he was facing adversity.



**Sherree L. Stratton**

Economic Development Specialist

Small Business Administration

Sherree has been an invaluable asset to the Minnesota District Office as she has melded the roles of Economic Development Specialist, Public Information Officer and Administrative Officer seamlessly. Despite this triple workload, Sherree has excelled in all of her duties, combining over 39 years of experience with a positive can-do attitude. She takes customer service seriously and treats her fellow employees, entrepreneurs, resource partners, and the public at large with respect and care. One of the favorite parts of her job is to meet with small business owners that SBA has assisted and then writing success stories about the businesses. This year, she took on the task of planning and executing several workshops for Encore Entrepreneurs – teaching baby boomers how to start a business. As she prepares to retire in early May, Sherree has prepared a booklet for her successors that (as of this writing) lists and explains over 75 of her duties.



**Karen Boardman**

Technical Expert

Social Security Administration (SSA)

Karen Boardman has a heart for caring and compassionate service. As a Technical Expert for the Brooklyn Center Social Security Office, she performs outstanding service to the public and is a great leader and mentor for her fellow co-workers. She can be counted on to share her knowledge with others, whether it is a member of the public or a coworker, ensuring the listener truly understands. She is detailed and analytical, identifying issues that need to be addressed, producing accurate work products and helping out the team without being asked. She is widely sought out by other team members to help them with difficult cases. Karen is an excellent public servant, and is very deserving of the Civil Servant of the Year award.

*2013 Civil Servant of the Year Awards*



**Amy Kunkel**

Technical Expert

Social Security Administration (SSA)

Amy Kunkel is a fitting nominee for this award. Amy excels at creating a positive work environment through the development and implementation of diverse solutions to address difficult operational, training, and mentoring situations. Amy’s interaction with the public, staff, and other components is professional. Amy’s capacity for learning and teaching allowed her to quickly master various workloads and then train and mentor others. As a TE, Amy is at the forefront of encouraging staff members to expand their respective job knowledge and express their opinions on a variety of operational processes. Amy embodies this award, and is truly deserving of the designation of civil servant of the year.



**Mike McGraw**

Claims Representative

Social Security Administration (SSA)

Mike McGraw is a Claims Representative with the Social Security Administration. In his position, he interviews members of the public who are often vulnerable and in dire need of assistance and he always treats them with patience, courtesy and respect. As part of his position, he adjudicates complex hearing decisions and does so within short time frames so disabled individuals don’t have to wait longer for vital benefits. The Social Security Administration is a high-pressure, high-stress and ever-changing work environment but Mike is approachable, flexible and always willing to help wherever he is needed to serve the public. Mike is a true public servant and an asset to the Social Security Administration.



**Teresa (Terry) Navarro**

Service Representative

Social Security Administration (SSA)

Ms. Navarro provides an excellent model to follow for her peers in the Rochester Social Security office service representative unit. Each day she provides confident answers to visiting customers and to her office coworkers. She is able to work independently on even the most complex workloads. Ms. Navarro is a highly reliable employee and always there for Social Security customers. Additionally, she routinely completes high quality work. Her dedication to task and commitment to excellence is important to the success of the Rochester Social Security office and the overall mission of Social Security.



**Elizabeth Ratcliff**

Claims Representative

Social Security Administration (SSA)

Liz has done an excellent job of providing customer service to our claimants in southern Minnesota. She treats everyone with courtesy and respect and she maintains a very positive attitude in and outside of the office. She is very good about volunteering to take on extra activities and she has been our office CFC coordinator for the last few years.

2013 Civil Servant of the Year Awards



**Alyssa Jerulle**

Claims Representative

Social Security Administration (SSA),  
Hibbing MN

Alyssa consistently approaches every task with enthusiasm and a positive attitude. She sees difficult cases as a challenge and always volunteers to take on additional work. She participates in local community fairs and events, improving the public’s knowledge and impression of the agency. Alyssa has been a strong advocate of advancing technology and promoting electronic services. Alyssa frequently receives letters of appreciation from her customers. I receive compliments on her work from other components within Social Security and outside agencies as well. She is friendly, professional, and knowledgeable and will go above and beyond to help someone. Alyssa is held in high regard by her peers and management. She has an excellent work ethic, is trustworthy, and consistently puts the needs of her customers first.



**Rebekah Villafuerte**

Technical Expert

Social Security Administration (SSA),  
Minneapolis

As a Technical Expert in the Minneapolis Social Security Office, Rebekah is the go-to person for all things complicated. She relays her strong knowledge in a patient and thoughtful manner. She tracks and monitors workloads, in addition to providing feedback and encouragement to her colleagues. She takes an error and turns it into a learning experience, thus strengthening her peers with new knowledge in a positive and approachable manner. Rebekah’s contributions extend beyond the Minneapolis Social Security office. She assists other Minnesota offices in processing the most complex workloads. For example, she processes intricate offset cases, balancing records for individuals receiving benefits from various public assistance programs to ensure proper payments. She demonstrates her leadership by spearheading projects designed to improve working relationships and build office morale.



**Marie Gruba**

Technical Expert

Social Security Administration (SSA), St.  
Cloud, MN

Marie is responsible for St. Cloud’s Work CDR Unit as well as providing guidance and support for the District’s medical CDR team. In addition, she continues to mentor colleagues and jumps in whenever and wherever needed to provide exceptional service to the public and her peers. She serves as the office Work Incentive Liaison, and her extensive knowledge of work provisions is a tremendous asset for her clients who are exploring work options to transition away from SSA benefits. Marie is polite, purposeful, and extremely polished when interacting with the public and her colleagues. She is a valuable member of the St. Cloud District team, and serves as a wonderful ambassador for the agency. Marie is highly deserving of this honor.



**Jason Harder**

Claims Representative

Social Security Administration (SSA), St.  
Paul District

Jason Harder joined the SSA team in 2009. Although new to the Agency, he epitomizes the strengths, flexibility and dedication, necessary for our leaders of tomorrow. Jason is a true professional and leads by example. He exhibits a quiet competence and proves to be a very positive role model for his peers. Jason has a true “can do” attitude. He has very quickly acquired technical proficiency and excelled in providing outstanding, compassionate and caring service to the public. Through his work as a member of the award-winning St. Paul eServices team, Jason has touched the lives of many Minnesota residents, by conducting outreaches on SSA online, presentations, workshops and other public venues.

*2013 Civil Servant of the Year Awards*



## Kurt Spokas

Soil Scientist

US Dept. of Agriculture (USDA), Agricultural Research Service (ARS)

Dr. Kurt Spokas realizes the importance of providing research knowledge not just to the scientific community but also to people of different educational, cultural, and social backgrounds. This is evident in the diverse background of the people working in his lab. Kurt is additionally willing to work with people who have disabilities as well as students and staff from Lac Courte Oreilles Ojibwa Community College. Fostering diversity can be a challenge in agricultural research but the diversity in Kurt's lab allows for different perspectives, experiences, and backgrounds to mesh, contributing to an environment where employees are confident and not afraid to share ideas. Dr. Spokas is truly deserving of the Civil Servant Reognition.



## Christopher Wentz

Agricultural Science Research Technician

US Dept. of Agriculture (USDA), Agricultural Research Service (ARS)

Christopher Wentz has served the USDA-ARS North Central Soil Conservation Research Lab as an Agricultural Science Research Technician since 1991. Mr. Wentz coordinates a large on-farm research project where his primary responsibility is to collect and analyze all water and soil samples from this project. In addition, he collects and processes information from three covariance systems and prepares a weekly report for all members of the team including the farmer cooperators and ARS scientists in Morris, St. Paul, and Brookings, SD. In addition, he organizes the winter and summer planning meetings to facilitate data transfer and discussion. All these efforts result in a stronger community where ARS research is having an impact.



## Ronald F. Bradford

MRP Fleet Manager

US Dept. of Agriculture (USDA), Animal and Plant Health Inspection Service (APHIS)

Skip Bradford is the single point of contact for over 4,000 vehicles in the USDA, Marketing & Regulatory Programs (MRP). In 2013 Skip also developed and implemented a new form 54a for vehicle acquisition, replacement and disposal of vehicles within MRP. The worksheet incorporates B-30 vehicle acquisition guidelines, EPA 1992 alternate fuel, and EISA 141 greenhouse gas guidelines. Skip also monitors over 5,000 fleet cards and trains over 300 local fleet managers on the use of the cards. Skip participates in several working groups involved with updating the Motor Vehicle Manual, Business Process Improvement for fleet, training and development of VAM and 54a training materials and presentations, and the fleet card working group. His devotion to service and willingness to invent and reengineer processes has resulted in a totally revised and revitalized fleet management program for the MRP agencies.



## Thomas J. Wesley

Administrative Support Assistant

US Dept. of Agriculture (USDA), Animal and Plant Health Inspection Service (APHIS)

Tom Wesley was invaluable to the successful facility and conference services support provided to the APHIS Minneapolis Business Site throughout Calendar Year 2013. Tom was instrumental in numerous programs and projects to include coordination and assignment of over 2,000 on-site conference room reservations; primary member of a 10-person team charged with implementing an upgraded event management software system that was fielded in five separate locations throughout the United States; primary American Heart Association certified instructor for First Aid, CPR and AED certification courses; and project lead responsible for automating Minneapolis Business Site's leased space floor plan in AutoCAD format that saved the organization thousands of dollars in expenses related to as-built drawings.

2013 Civil Servant of the Year Awards



## Will Bomier

Area Resource Conservationist

US Dept. of Agriculture (USDA), Natural Resources Conservation Service (NRCS)

Will is well respected by his colleagues as a natural resources professional. He is often called on for extra duty assignments due to his work ethic, technical knowledge, and ability to work in a team atmosphere and gain respect by new partners. Some examples include his leadership on the Forestry Subcommittee of the NRCS State Technical Committee, and his efforts in partnering with the American Bird Conservancy on an Initiative to improve the habitat of the Golden Winged Warbler in northern Minnesota, a songbird in danger of being listed as a threatened and endangered species. Will is also active as a First Responder with the Mahtowa Volunteer Fire Department, with which he serves as the Department's Training Coordinator.



## Carissa Spencer

State Agronomist

US Dept. of Agriculture (USDA), Natural Resources Conservation Service (NRCS)

Carissa Spencer is the Minnesota State Agronomist for USDA NRCS. She is well respected in the agricultural community and has done an outstanding job in maintaining USDA NRCS's technical abilities. She has played a crucial role in coordinating conservation efforts with conservation partners and representing NRCS in multi-agency efforts. During this year she has served additional professional duties to cover vacancies. These duties included serving as a state water quality specialist, state economist and state soil health coordinator. She has always gone above and beyond with no task being too great. Her attention to detail, dedication to conservation and positive attitude has led to the betterment of USDA NRCS.



## Kevin Erickson

Senior Risk Management Specialist

US Dept. of Agriculture (USDA), Risk Management Agency

During 2013, Kevin displayed a very high attention to detail and excelled as Senior Risk Management Specialist and filing coordinator. Kevin reviewed thousands of Exception requests for quality during a very heavy workload. Our 2013 audit of exceptions passed at 100% in part due to Kevin's diligence and commitment to quality, which resulted in Kevin being asked to serve as an auditor for another office. Kevin showed exceptional initiative to work with internal and external customers. The United States Department of Agriculture customers and Risk Management Agency benefited from timely, accurate responses with few reconsiderations and appeals due to Kevin's high standards and work ethic.



## Angela Bokovoy

Loan Specialist

US Dept. of Agriculture (USDA), Rural Development

Angie joined USDA Rural Development in 2007 as a housing loan specialist. Angie exemplifies what it means to be a true civil servant. In 2013, her work ethic and abilities resulted in about 450 loans and grants being made to low-income households across the state. Angie is a team player who goes out of her way to assist coworkers, and she is committed to community outreach. Angie did outstanding work marketing Rural Development housing programs by participating in Home Buyer Education classes, meeting with partners, and representing the agency at outreach events. Her outreach efforts were particularly effective in reaching groups traditionally underserved by federal housing programs. Angie's USDA peers and rural Minnesotans are lucky to have her.

2013 Civil Servant of the Year Awards



## Mary Burbank

CPD Representative

US Dept. of Housing and Urban Development (HUD)

Ms. Burbank has distinguished herself in the Community Planning and Development (CPD) Division by maintaining an exceptional work ethic, positive relationships with HUD's stakeholders, and a willingness to volunteer to advance HUD's mission. She works hard for HUD by taking on additional assignments while maintaining a full work load. Ms. Burbank has demonstrated her efforts to support both the local CPD team and national priorities by volunteering to be the lead field office contact person for an important Homeless tracking system, participating in three separate outstate trainings, and volunteering for two weeks with Hurricane Sandy relief efforts in January, 2013. Her willingness to train, support and share her insight and knowledge is reflective of an individual deserving this award.



## Jennifer Larson

Project Manager

US Dept. of Housing and Urban Development (HUD)

Ms. Larson is hard working, creative and always willing to go the extra mile to promote HUD's mission. She demonstrates resolve and commitment to HUD and the people we serve in all her efforts. Ms. Larson recently demonstrated this when she worked to find an alternative owner for a subsidized home for residents with physical disabilities that was facing foreclosure. Ms. Larson is a whiz at data systems and is always the first to understand and master new systems. Ms. Larson was chosen to be part of the new national Risk Assessment team for Multifamily Asset Management, one of only 8 field staff. Her exposure to best practices has been shared with over 400 colleagues and has been a particular advantage for the Minneapolis office.



## Theresa Beaulier

Secretary to Postmaster

US Postal Service (USPS)

I would like to nominate Theresa Beaulier for the FEB Civil Servant of the Year Award. Theresa holds the position of Secretary to the Postmaster at the Duluth, MN Main Post Office. Theresa consistently undertakes any assignments given to her with 100% worth of dedication and positive energy. Her communication skills are outstanding and she is extraordinarily helpful in assisting management, employees, and customers with any questions or concerns they may have. Theresa is always ready to take the initiative in tasks presented to her and consistently goes way beyond the expected parameters of her job to assist all who need it. Theresa's work ethic, energy, sensitivity, helpfulness, and sense of humor in carrying out her duties make her a joy to work with.



## Martha McCoy

Operations Support Specialist

US Postal Service (USPS), Eagan Processing & Distribution Center

I nominate Ms McCoy for a 2014 Civil Servant of the Year Award. Martha is an Operations Support Specialist in the St Paul Processing and Distribution Center. With the myriad of duties that she performs, she has graciously taken on the arduous task of facilitating the hiring activities for the St Paul and Eagan facilities. This is a monumental process that requires a high level of organizational skill, determination, experience, and energy. She accomplishes these duties to the amazement of her peers and colleagues and these attributes are well represented in the expertise and caliber of work that she does. She has recently reached out to assist the Dakotas District with hiring activities in the Bakken Oil Fields. She is wonderful!

2013 Civil Servant of the Year Awards



## Steve Froeschle

Postmaster

US Postal Service (USPS), Elmwood, WI  
Post Office

Steve's professionalism and leadership qualities are superior and reflected in his performance as Postmaster. A team environment with great communication and active sharing of efficient work ideas make our office a great place to work. The positive communication shared by Steve and the encouragement of job skill performance makes our jobs easier. We look forward to coming to work under the direction of Postmaster Steve Froeschle. We as a team highly recommend Postmaster Steve Froeschle for this award.



## Susan White

Rural Carrier

US Postal Service (USPS), Fall Creek WI  
Post Office

Susan White began her postal career in November 1981 as a Rural Associate Carrier. Susan takes her job and her commitment to her customers very seriously. October 2013, Susan was delivering mail to an elderly woman, over 90 years of age, who lives alone in the country. The customer, Mrs. Strassburg, had been hanging clothes on a clothesline when she fell, breaking her hip. She was outside for over 2 hours before Susan found her. The customer had also left something cooking on the stove which filled her house with smoke. Susan notified the emergency responders and then went inside the smoke-filled house to turn off the stove. She stayed with Mrs. Strassburg until help arrived. The customer, Mrs. Strassburg, recovered from her injury. (Susan White has also driven over 32 years without an accident.)



## Shelly Breitenfeldt

Rural Carrier

US Postal Service (USPS), Hamel Post  
Office

Ms. Breitenfeldt is very active in many community volunteer programs. Shelly is a liaisons between Anoka and Ramsey counties working on combating sex trafficking working with hotels on training and other activities. Also, works with laws enforcement with Heroin addiction forums and fundraisers. Pageant of Hope which recognized beauty of all contestants with disabilities. She supports the food shelf and works at USPS volunteers events at Rosedale Mall. She is very good with her customers on her route and I receive constant compliments on the great service she provides to her customer on her route.



## Jerome Tiller

Labor Relations Specialist

US Postal Service (USPS), Northland District Labor Relations

Jerry Tiller is a Civil Servant that is fully committed to ensuring that all people are treated fairly and equally and given opportunities to succeed. He is a leader in his community and a pivotal member of his church's Social Justice Committee. Jerry is a Military Veteran. He served his country selflessly by placing life and limb on the line during the Vietnam Conflict. With his distinguished military career and dedicated Postal Service work he has 29 years of Federal Service. Jerry is also a published author of an educational children's book. That book is another example of the fact that his goal is for all people, young and old, to better themselves through self-improvement and also through the help of their community.

*2013 Civil Servant of the Year Awards*



## Johnny Maxon

Senior Intelligence Analyst

USPACOM JIOC

Mr. Maxon is the vital link between US Pacific Command Joint Intelligence Operations Center (PACOM JIOC), US Forces Korea (USFK) (C/J2), and PACOM JIOC Detachment (JDET) Minneapolis. As a direct result of his leadership the unit received numerous awards. These include the Director of National Intelligence "Meritorious Unit Citation," the national "George A. O'Connell Large Unit of the Year," and the Defense Intelligence Agency selection of Minneapolis as "JRIC of the Year." He led the production and training efforts for over 100 personnel including, forward and reach-back support to PACOM JIOC/USFK. Commands throughout PACOM, USFK, and other national level agencies use his team's products. Additionally, he directly led training and integration of over thirty California Army National Guard intelligence personnel into PACOM and JDET Minneapolis.



## Courtney M. Andrjeski

Program Specialist

Veterans Affairs (VA)

Ms. Andrjeski completely reorganized and energized the Compensation and Pension Clinic. She increased staff morale. She developed a Break Room using underutilized space, reorganized and developed a more efficient front desk space, and developed novel methods of more efficiently utilizing our limit space that for the most effective Veteran centered service. Her methods brought all our metrics to the best levels since 2008. Ms. Andrjeski revamped our process for referrals to offsite clinical contractors. This allowed us to maintain our average processing days at new lows during 2013. She developed protocols to allow more effective scheduling. She also led the first successful outreach to incarcerated Veterans using TeleMentalHealth capability in C&P. Her positive, effective leadership made the C&P Clinic success in 2013.



## Mari Berglund

Medical Support Assistant

Veterans Affairs (VA)

Mari is an extremely dedicated employee who on a daily basis far exceeds expectations. She is in charge of scheduling nuclear medicine services and does this job with great empathy to our veterans. She works many more hours than expected without any extra compensation. She handles complex scheduling issues insuring veterans are scheduled as soon as possible. She is very friendly and patients, staff and physicians are all impressed with her. Although her job is difficult and stressful she is a delight to work with and she inspires the whole department. She deserves this award.



## John Holter

Supervisory Medical Technologist

Veterans Affairs (VA)

In 2013 Mr. Holter continued his superb leadership of the VAMC's Microbiology Laboratory and introduced multiple new cutting-edge technologies, bringing the laboratory into "the modern era." He coordinated effectively and cheerfully with the Infectious Diseases group to provide maximally user-friendly service to clinicians, including by (i) revising critical microbiology reports, (ii) adding additional testing when resistant bacteria are detected, and (iii) compiling special summary data reports. He enthusiastically welcomed visitors, giving them his full attention. He commanded his staff's respect having to assign them higher workloads due to more test requests and fewer workers. As a result of Mr. Holter's service and leadership, the microbiology laboratory provides exceptional service to the clinical and educational mission, and veteran patients benefit from first-rate microbiological laboratory support.

2013 Civil Servant of the Year Awards



## Rebecca Indahl

Registered Nurse

Veterans Affairs (VA)

Rebecca is certainly the most conscientious and dedicated clinic nurse I have seen in my 25 years of working here. Her dedication is such that she often stays well past her shift completing phone calls and staying on top of our patients' problems. She is possessed with a very cheerful nature and displays a great deal of patience and grace under pressure in the most difficult of situations. For example, she has many times taken major time out of her busy day to understand and convey the needs of a severely aphasic patient who has great difficulty with communication. We have 100% confidence in her patient assessments and are always impressed by her clinical acumen. She is highly motivated to learn and improve her skills.



## Rita Jacobson

Medical Technologist

Veterans Affairs (VA)

Rita Jacobson is a dedicated VA employee. She is a Senior Technologist in the Hematology laboratory. This year she took on a monumental project. Our laboratory had aging (5 Year +) hematology instrumentation. Rita joined the VISN exploratory investigation committee for new instrumentation. A decision was made, contracts written and eventually the install happened. Rita actually was participating as substitute for her manager, on leave, but in the end she became the key person, the knowledge bank for everything surrounding inaugurating this state-of-the-art equipment. She went to off-site training, wrote new policies and procedures, trained the staff and troubleshoots extensively. She is committed to her new responsibility and has proven sustained superior performance. The end result is optimal patient care for our veterans.



## Keith Kivi

Supply Technician

Veterans Affairs (VA)

Mr. Kivi is a Lead Property Technician, responsible for accountability of all IT equipment at Minneapolis VAHCS and Federal Building. The Federal Building IT Inventory was added to Keith this last year because the software system being used was no longer supported nationally. Keith took it upon himself to work out the details with IT staff at the Federal Building to migrate their data into our property management system so 100% accountability could be maintained. Logistics did request one additional staff to absorb this work, but was not approved for budgetary reasons so Keith has maintained this workload without complaint. Keith was also selected as the Lead Property Technician as he is always looking for new challenges and ways to assist all our customers.



## Sheri Lechner

Registered Nurse

Veterans Affairs (VA)

Sheri is one of a kind. She is always checking with patients to make sure that all their questions have been answered and tries so hard to be as accommodating as possible. She is known for her efforts of going above and beyond all expectations. Veterans know her to be very friendly, responsive and efficient. Sheri is welcoming and approachable; she is also great at creating a comfortable environment for our Veterans, especially at such an anticipated uncomfortable procedure. With Sheri there is no lack of effort in assisting our dear Veterans. She demonstrates daily what excellent customer service means. She is a person with exceptional work ethics and deserves to be recognized. Not only does she deliver warm blankets she delivers a warm heart.

*2013 Civil Servant of the Year Awards*



## Conrad Lyons

Nurse Manager

Veterans Affairs (VA)

Mr. Lyons has distinguished himself in the areas of leadership and superior professional performance as the nurse manager for the 4J Rehabilitation Unit and Polytrauma Center at the Minneapolis VAHCS. New to the position in 2013, Mr. Lyon's leadership impact was immediately apparent. He instituted new purposeful hourly rounding practices to improve nursing care, established improved communication plans for physicians and nursing to enhance collaboration, implemented new bed staffing practices to increase rehabilitation bed capacity, recruited and retained a highly qualified rehabilitation nursing staff resulting in unparalleled patient satisfaction, and developed plans for increased patient safety through the falls risk committee and redesign of patient care dining areas. In addition, Mr. Lyon's leadership has been critical in the provision of Veterans rehabilitation.



## Ruth Malone

Medical Support Assistant-GI

Veterans Affairs (VA)

Veterans know her to be very friendly, responsive and efficient. Ruth is always checking with patients to make sure that all their questions have been answered and tries hard to be as accommodating as possible. She is known for her efforts of going above and beyond all expectations. Ruth is very approachable; she comes in on weekends to visit inpatients and prays with them on regular basis. Ruth shows no lack of effort in assisting our dear Veterans. She demonstrates daily what excellent customer service means. She's known to be the go-to person of the emergency department. She is a person with exceptional work ethics and deserves to be recognized. Not only is she a genuine caring person, she delivers a warm heart to everyone.



## Denise Rogich

Clinical Pharmacist

Veterans Affairs (VA)

Denise Rogich has worked in the pharmacy department at the Mpls VA HCS for 15 years. She is highly regarded in the department as well as with attending inpatient cardiologists for her consistent superior knowledge and performance. This coupled with her ability to teach makes her a very valuable asset for the VA HCS. She has been the clinical pharmacist for the inpatient cardiology ward for many years. Rotating MD Residents and Interns that work with Denise are very fortunate. She is a preceptor for the VA Pharmacy Residency Program and for PharmD students during their VA rotations. Ward 3K nursing come to Denise for problem solving, including issues unrelated to pharmacy. Her sustained service is worthy of civil servant award every year.



## Linda Setterlund

Secretary

Veterans Affairs (VA)

Linda Setterlund is the secretary in the Geriatric Research, Education and Clinical Center (GRECC). On a daily basis Linda connects with every one of our patients, making them feel cared for and taken care of as their first point of contact. One of Linda's greatest assets is that she exudes care and concern, she knows, understands and listens to the needs of our patients and family members and works with them to ensure their appointments are scheduled timely and are convenient, as many travel in from outside of the local commuting area. She takes to the heart of the GRECC mission and is a dedicated true professional. Her sustained commitment to customer service excellence sets the highest standard when taking care of our nations veterans.

2013 Civil Servant of the Year Awards



**Sharon Skoblik**

Staff Assistant

Veterans Affairs (VA)

Ms. Skoblik has distinguished herself in so many ways during 2013. As the sole Administrative Assistant to two executive leaders, the Associate Director and the Nurse Executive, she has managed a variety of tasks, projects and time lines with outstanding capability. As the point person for the All Employee Survey she has worked tirelessly to structure, administer, tabulate, and distribute results for thousands of respondents. She has taken on the contracting responsibilities for some very complex contract issues, resolving some long standing issues. Because of her organizational skills, she is assigned as the administrative lead for the monumental project of opening a newly constructed inpatient ward. She conscientiously manages the thousands of tasks, involving over a dozen departments on a very strict time line.



**Beret Skroch**

Psychologist

Veterans Affairs (VA)

Please accept this nomination of Beret Skroch for the 2014 Civil Servant of the Year award. Beret genuinely defines and exemplifies what it means to be an outstanding Civil Servant. Her work and leadership style reflect her belief that maintaining high ethical standards within a creative, collaborative and transparent work environment not only improves service quality and program performance, but also maximizes employee potential, fosters innovation and leads to greater success in meeting the VA vision, mission, and goals. She is dedicated to building relationships within and across disciplines, empowering and inspiring others to reach their full potential. These traits are exhibited just as strongly within her personal life, where she is engaged in her community as a parent, mentor and confirmation class teacher.



**Ted Steidl**

Maintenance Foreman Supervisor

Veterans Affairs (VA)

Leads 89 personnel as Maintenance Supervisor; completed 40+ in-house projects, including critical Emergency Department renovations, eliminating congestion in Patient Family Center, and Pain Center initiative. Completed ~25,000 work orders; managed \$2.8M maintenance budget, effectively obligated additional \$30-40K for materials/supplies during last 3 weeks of fiscal year. Partnered with HR to improve recruiting/hiring, and prepared training plans. Completed previously contracted work; tested isolation rooms and fire sprinklers; initiatives saved MVAHCS thousands. Used innovative processes; improved grounds safety/snow removal. Implemented Lockout/Tagout process that became VISN benchmark; covered 800+ pieces of equipment; resolved long-standing OSHA discrepancies. Managed \$1.5M, campus-wide Building Automation Systems contract. Led shops to achieve lowest number of Life/Safety findings of any hospital in country in Joint Commission inspection.



**Rebecca Vogsland**

Physical Therapist

Veterans Affairs (VA)

Ms Vogsland distinguished herself with superior professional performance in 2013. This performance was demonstrated through significant professional contributions to the field of Physical Therapy and the care provided for Veterans at both local and national levels. Examples of these professional contributions and excellence beyond expectation in 2013 include her significant contributions to the development of the Minneapolis VAHCS Comprehensive Pain Program serving the entirety of VISN 23, appointment on three national VA workgroups to improve Veteran's care, service on the American Congress of Rehabilitation Medicine's Military/VA and Pain Management Advisory Task Forces, service as a VA Service Representative for the Federal Physical Therapy Section of the National American Physical Therapy Association (APTA), and numerous leadership and committee contributions to the Minnesota Chapter of the APTA.

*2013 Civil Servant of the Year Awards*



### Dan Osendorf

Deputy Director of Strategic Management  
Veterans Affairs (VA), Debt Management  
Center

In 40 years of Federal service, Dan has been responsible for the recovery of billions of dollars in benefit overpayments. Under his leadership, DMC collected \$901M in FY09 and \$1.188B in FY10 alone; monies which are reinvested into new benefit payments to Veterans. Dan led efforts to organize a centralized collection system; he played a vital role in implementing one of the Government's first fully automated systems for tracking collections. Dan initiated numerous modernizations efforts; a single such initiative saves over 27,000 staff hours annually. Dan adapted DMC to changing legislative and policy initiatives and continually recognized employee accomplishments. Dan continually drove increases in Veteran customer service. His leadership demonstrates high regard for employees as the most important asset in a successful Veteran oriented organization.



### William Pierce

Financial Program Specialist  
Veterans Affairs (VA), Debt Management  
Center

William Pierce has taken a very active role as an Equal Opportunity Liaison (EOL) for VA DMC. In the last year, William spent more than 125 hours researching, designing, editing, presenting, documenting, and delivering presentation materials on important Equal Opportunity matters such as diversity, career development, personal growth, and sexual assault awareness. William represented the federal government as an EOL for the Minnesota Federal Executive Board's Diversity Day and at an EO booth at the Minnesota State Fair. In the addition to special events, William creates and distributes monthly cultural presentations and meeting minutes that reach more than 160 DMC employees. William's accomplishments not only impact DMC with outstanding results, they also contribute to other federal agencies and the community on important Equal Opportunity topics.



### Calvin McNeal

Administrative Officer  
Veterans Affairs (VA), Veterans Health  
Administration, Employee Education  
System, Mpls Employee Resource Center

Calvin is an innovator, leveraging cutting-edge technologies and solutions to benefit clients and fellow staff professionals in the VHA health care environment. He is extremely cost effective and results oriented. His extraordinary efforts drove cost savings for the Minneapolis Conference Center to \$695,003 in FY13, alone. With reduced travel across government, he has also championed vast improvement in "Virtual" conferences and learning options utilizing video, satellite, Lync, Adobe-Connect and Blackboard. Along the way, he has provided a high level of customer service support that has assisted clients in embracing these modalities. Organizational commitment, civility and innovation ratings have soared under his leadership with a direct correlation to improved (client) job performance.

*2013 Civil Servant of the Year Awards*

*We wish to acknowledge the contributions of the following people and organizations  
without whose help this year's awards program would not have been possible*

## Principal Sponsors



**Civil Servant of the Year Award Plaques:** John Sorenson, Skylane Bowling

**Award Program Location:** Crown Plaza St. Paul-Riverfront

**Master of Ceremonies:** Colleen Landkamer, Chair, Federal Executive Board

**Keynote Address:** Kjell Bergh, Minnesota Consular Corps President & Consul General of Tanzania

**Program and Poster Design:** Aimee Lace, Executive Fellow

**Printing:** Allegra Printing

## Federal Executive Board of Minnesota

**Colleen Landkamer, Chair**

**Joseph Schmitt, Executive Director**

**Alyssa Bryan, Assistant Director**

**Karl Battle, Executive Fellow**

**Kaylee Eytchison, Executive Fellow**

**Aimee Lace, Executive Fellow**

Follow us online!



Suite 940, Norman Pointe II, 5600 American Blvd. West

Bloomington, Minnesota, 55437-1461

Phone (612)713-7200 Fax (612) 713-7203

[www.minnesota.feb.gov](http://www.minnesota.feb.gov)

*Sponsors & Acknowledgements*

# Congratulations Award Recipients

Congratulations award winners and all Federal Civil servants. Thank you for your service to our great state and country. Hiway is honored to support this event and serve you and your family on your road of life.



Wake up  
to a  
**BETTER WAY OF  
BANKING**

Hiway Federal Credit Union (Hiway) is proud to serve Minnesota government employees and their families. Whether you are looking to finance a purchase or refinance a loan from another financial institution, we can save you money. Hiway offers low interest loans for any purpose, delivered quickly and easily with unparalleled service. Now that's refreshing.

Call or visit us online to learn for yourself how we can provide you with everyday savings on all your banking needs.



CONGRATULATIONS TO THIS YEAR'S AWARD FINALISTS!



Access this line of credit when you need it; when you advance a portion or all of it, choose a variable rate or lock into a fixed rate.

**HELOC<sup>4</sup>**

**Special Introductory Rate!**

**2.79%** APR\* for 12 months  
with auto pay

Current  
variable rate **4.50%** APR\*

We'll even pay up to \$350 in closing costs!

**Rule your home and feel like royalty – Apply today!**

Home Equity Loans available in select states. \*Introductory Annual Percentage Rate (APR) of 2.79% for the first 12 months from loan closing date and assumes .50% APR discount for auto pay relationship. The APR after the introductory period is variable based on the Prime Rate as published the 25th day of the month prior to the date of the interest adjustment as quoted in the Money Rates column of the Wall Street Journal (the index) and adjusted by subtracting up to .50% APR or adding up to 3.75% APR (the margin) depending on credit qualifiers and loan to value (LTV) ratio but will not be lower than 4.50% APR. As February 28, 2014, the variable APR for the HELOC4 is 4.50% - 7.00%. Interest rate will not exceed 18% APR. The Wall Street Journal Prime on February 28, 2014, was 3.25%. Closing costs typically range from \$0 to \$350, but vary by state. In most cases, members pay little or no closing costs. Proof of homeowners insurance is required. US Federal Credit Union is an Equal Housing Lender.

*Wishnowbedgements / Sponsors*

**USFEDERAL**  
CREDIT UNION

OPEN TO THE PUBLIC | 8 TWIN CITIES LOCATIONS | WWW.USFED.ORG | FEDERALLY INSURED BY NCUA



INDEX:

<i>Name</i>	<i>Page Number</i>
Adams, Eric .....	15
Anderson, Steve .....	10
Andrjeski, Courtney M. ....	27
Azocar, Jill .....	17
Beaulier, Theresa .....	25
Berglund, Mari .....	27
Boardman, Karen.....	20
Bokovoy, Angela.....	24
Bomier, Will .....	24
Bradford, Ronald F. ....	23
Breitenfeldt, Shelly .....	26
Breyer, Jessica .....	18
Burbank, Mary .....	25
Cashin, Erika .....	10
Criswell, Todd .....	17
Cutaia, Nancy .....	15
Edmiston, David .....	12
Eggers, Steve .....	13
Erickson, Kevin .....	24
Folger, Barbara K. ....	20
Froeschle, Steve .....	26
Gigliotti, Ryan .....	10
Ginsberg, Abigail .....	19
Gruba, Marie .....	22
Hanson, Clifford A. ....	11
Harder, Jason .....	22
Hill, Jeremy .....	10
Holter, John .....	27
Indahl, Rebecca .....	28
Jacobson, Rita .....	28
Jerulle, Alyssa .....	22
Kivi, Keith .....	28
Knoff, Michael R. ....	13
Krouth, Timothy .....	12
Kunkel, Amy .....	21
Langsdorf, Keith .....	11
Larson, Jennifer .....	25
Larson, Josh .....	17
Lechner, Sheri .....	28
Lein, Steven K. ....	19
Lyons, Conrad .....	29
Malone, Ruth .....	29
Marquez, Mark .....	14

INDEX:

<i>Name</i>	<i>Page Number</i>
Maxon, Johnny .....	27
McCoy, Martha .....	25
McGraw, Mike .....	21
McNeal, Calvin .....	31
Meader, Gerald .....	15
Mitchell, Loyd .....	17
Morris, Patty .....	16
Navarro, Teresa .....	21
Norton, John .....	12
O'Donahue, David .....	16
Osendorf, Dan .....	31
Paduweris, Kim .....	14
Parbel, Peter J. III .....	12
Pierce, David .....	20
Pierce, William .....	31
Ratcliff, Elizabeth .....	21
Rogich, Denise .....	29
Rydeen, David .....	13
Sanford, Michael .....	11
Saraceno, John .....	13
Scheuble, Steven .....	18
Schroeder, Margo .....	11
Setterlund, Linda .....	29
Shattuck, Paula .....	15
Shirley, Amanda J. ....	19
Skoblik, Sharon .....	30
Skroch, Beret .....	30
Smith, Tim .....	19
Somers, Adam .....	18
Spencer, Carissa .....	24
Spokas, Kurt .....	23
Steidl, Ted .....	30
Stratton, Sherree .....	20
Strom, Rita .....	16
Strumberger, Daniel .....	18
Tautges, Mada .....	14
Tiller, Jerome .....	26
Vasquez-Braun, Valerie .....	16
Villafuerte, Rebekah .....	22
Vogsland, Rebecca .....	30
Wente, Christopher .....	23
Wesley, Thomas J. ....	23
Weyer, Linda V. ....	14
White, Susan .....	26

